

LUXURY GOLF & CORPORATE EVENTS

Terms & Conditions

LGCEvents Limited

The following booking conditions will form the basis of the contract between you and Luxury Golf & Corporate Events Ltd which is registered 7034488, 2 St. Georges Mews, 43 Westminster Bridge Road, London, SE1 7JB.

1. All the Luxury Golf & Corporate Events advertised by us are sold subject to the following conditions.

2. BOOKING PROCEDURE

(a) On making a booking with us, each person travelling must accept the terms of these Booking Conditions and pay a non refundable deposit of 25% of the total cost of the holiday per person upon receipt of an invoice from us. For bookings made within 10 weeks of departure, the full payment becomes due immediately upon verbal confirmation and subsequent cancellation will incur Cancellation Charges as set out in paragraph 4.

(b) Your booking is considered definite and a contract will exist between you and LGCEvents Limited only when the deposit has been received and a letter of confirmation sent to you. No contract will exist between us prior to our issuing the confirmation letter. A final invoice will be sent to you approximately 12 weeks before your departure date and payment will become due 10 weeks prior to your departure date. If the balance of the price of your holiday is not paid in time, we reserve the right to cancel your holiday, retain your deposit and apply the Cancellation Charge set out in Paragraph 4.

(c) We reserve the right to increase the prices published prior to the time that you book your holiday. Any increase in price will be advised to you before you book the holiday.

3. SURCHARGES

We reserve the right to increase the price of your travel arrangements to allow for variations in transportation costs due, taxes or fees chargeable for services and the exchange rate applicable to your travel arrangements. No price increase will be made within 30 days of your departure date and in any event, we will absorb any increase which equals 2% or less of the cost of your travel arrangements. If this means paying a surcharge of more than 10% on the previously confirmed and invoiced holiday price you will be entitled to cancel your holiday with a full refund of all money paid less any premium paid for insurance and any amendment charges.

4. HOLIDAY PRICES

By LGCEvents prices include accommodation, airport transfers, selected corporate events and/or golf.

5. CANCELLATION BY YOU

You (or any member of your party) may cancel your holiday at any time providing that the cancellation is made by the person submitting the booking form and is communicated to us in writing. Cancellation will take effect the day such notification is received by us. As this incurs administrative costs, we will retain your deposit and, in addition, may apply cancellation charges up to the maximum shown below:-

Once your holiday has commenced, no refund or part refund or unused portion of your holiday will be repaid in the event of cancellation by you. If the reason for cancellation is covered under the terms of an Insurance Policy, you may be able to reclaim these charges.

In no case will we be responsible for refunding the flight costs of your holiday.

6. INSURANCE & HEALTH

WE STRONGLY RECOMMEND THAT YOU HAVE FULL TRAVEL INSURANCE TO COVER THE ACTIVITY ON YOUR HOLIDAY.

We have arranged suitable public liability insurance that will cover you for all the activities we have arranged during your holiday. You need to have your own travel insurance and provide us with those details in case of emergency. You should also check with your doctor that you are sufficiently fit and healthy to undertake the physical activity we have arranged. Please check with your own doctor that you are adequately fit. If you experience any injury or discomfort during any activity organised for you, then you must desist immediately and consult a member of the LGCEvents team.

7. AMENDMENTS BY YOU

If, after your deposit payment has been credited to our account, you wish to change any part of your holiday arrangements, or wish to change departure date, we will do our utmost to make the changes, provided that notification is received in writing at our offices from the person who made the booking, at least 10 weeks before departure.

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8. AMENDMENTS BY US

It is unlikely that we will have to make any changes to your holiday, but we do plan the arrangements many months in advance. Occasionally, changes may have to be made (e.g., to itineraries, venue accommodation, team members or other arrangements), which we reserve the right to do at any time. If your accommodation has to be changed, we will do our utmost to provide accommodation of a similar rating. If a significant change becomes necessary, we will inform you as soon as reasonably possible if there is time before your departure. Should a significant change occur, then provided that it does not arise through circumstances amounting to force majeure (see below), you will have the choice of either accepting the change of arrangements, booking another holiday with us, or cancelling your holiday and receiving a full refund. If you choose another holiday that is more expensive you must pay any difference, but if it is cheaper we will make the appropriate refund.

Important Notes

- (a) Compensation payments will not apply if payment of your holiday has not been received by LGCEvents Limited by the stipulated payment date.
- (b) Compensation will not be paid if LGCEvents Limited is forced to cancel or in any way change your holiday due to war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, technical or maintenance problems with transport, or other circumstances which amount to force majeure.

9. CANCELLATION

LGCEvents reserves the right in any circumstances to cancel your holiday, in which case we will offer a refund in full all monies paid.

10. OUR LIABILITY TO YOU

- (a) We accept responsibility for ensuring that the holidays that you book with us are supplied as described and that the services we are contractually obliged to provide are to a reasonable standard. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness (see below).
- (b) We accept responsibility for death, injury or illness caused by the negligent acts and/or omissions of our employees or agents, together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or in the course of their employment in the provision of your holiday. We will, accordingly, pay to our client such damages as might have been awarded in such circumstances under English law.
- (c) Optional trips booked locally are not our responsibility.
However please note the following:-
 - There are risks inherent with any activity holiday and with physical exercise such as circuit training, hiking and the other activities mentioned in the Sample Programmes or on your itinerary.
 - We strongly recommend that you consult your doctor before travel to advise on your ability to undertake strenuous exercise. You should make him and us aware of any medical condition which may affect your ability and comfort when undergoing vigorous exercise.

11. COMPLAINTS

If you have a problem during your holiday, please immediately inform a member of our team who will endeavour to put things right. If your complaint cannot be resolved locally, you must advise us in writing on your return. Please note that we cannot guarantee the proportion of male/female in any group, nor can we be responsible for the individual behaviour of any group member or other guest at your accommodation.

12. PASSPORTS, VISAS AND HEALTH REQUIREMENTS

- (a) EC passport holders do not require a visa to enter Spain. For non-EC passport holders you should enquire with the Consulate of the country or Embassy of the country you are travelling to.
- (b) There are no compulsory health requirements for Spain.

13. THE CONTRACT

This contract is made on the terms of these Booking Conditions, which are governed by English law and the exclusive jurisdiction of the English Courts.